



**MTL**CATS



**MTL**DOGS

*"Your neighbourhood pet care centre"*

## **RULES & REGULATIONS**

For the hotel service (boarding), we need written proof of an up to date vaccination record as well as a copy of our registration form filled out. A reservation is also required for this service.

Before entering our daycare program, each individual dog must meet certain criteria, and pass our pet introduction behavior compatibility evaluation. To ensure the health and safety of all our dogs, your application for doggie daycare will only be approved if your canine meets all the requirements. Dogs who are not spayed or neutered can not participate in our doggy daycare.

We accept dogs of all ages and all sizes! All dogs over the age of 6 months must be spayed or neutered. Owners need to certify that their dogs are non-aggressive towards any person or any other canine. All dogs for daycare must have an up-to-date vaccination record and owners need to certify that their canine is in good physical health. We require a written proof of current DHLPP, Rabies, and Bordetella vaccinations and owners to fill out our registration form.

It is recommended that you call in advance to make an appointment with our certified animal health professional for an evaluation of your dog. This process is required as the first step into our daycare program. No evaluation is required for overnight hotel service.

### **Assumption of Risk**

While Mtl Dogs acts with diligence and professionalism in bestowing services to pets under its care, Mtl Dogs cannot prevent all accidents

and/or injuries that might occur during the course of a normal stay or during periods of group playtime activities. As such, by handing over custody of his/her pet to Mtl Dogs, the client/owner retains responsibility for any risk of disease, injury or even death to an animal that might be sustained. The owner also assumes liability for any material damage or injuries to other animals if caused by his or her pet. The client/owner recognizes that employees from Mtl Dogs are not veterinarians and cannot be held responsible for the detection or diagnosis of diseases or illnesses that could arise during the boarded pet's stay at Mtl Dogs. The client/owner also recognizes that vaccines, although effective in most cases, do not completely protect pets from contagious diseases.

Mtl Dogs reserves the right to refuse any dog at any time that is unsuitable for this environment.